



ICOM SYSTEMS INC.

Tel-A-Tend®
SUPPORT/ALERT SYSTEM
For Independent Living

March 11, 2011

ICOM Systems Inc has chosen to discontinue the Tel-A-Tend product. As a result we are terminating the license agreement within 45 days of this letter in accordance with the applicable Term and Termination Section of the Agreement your organization signed. A copy of this agreement is enclosed. You are obligated to comply with the Termination provisions, which includes returning to ICOM Systems Inc copies of the Tel-A-Tend software and security keys or providing a written certification indicating that such software and key has been destroyed.

To assist your community's ability to continue to offer a program to those that need telephone reassurance we have negotiated with Database Systems Corporation to provide you a substantial discount on their product, CallingCare, should you decide to purchase it. Database Systems Corporation is not affiliated with ICOM Systems Inc.

Feel free to visit their website at www.callingcare.com or contact them by phone at 602-265-5968 ext. 225. I understand from Database Systems Corporation that if you currently have Tel-A-Tend 2.0 or later you can purchase their software without hardware as it may be possible to have it installed on the computer on which Tel-A-Tend is installed. Database Systems Corporation has further indicated that they may be able to import your client data from the Tel-A-Tend database if you desire.

Pricing for CallingCare with discount is as follows.

Basic System Software	\$4,500
Pro System Software	\$6,000

Remember to ask for the Tel-A-Tend discount.

Sincerely,

A handwritten signature in cursive script that reads "Trent Frohock".

Trent Frohock
Chief Executive Officer